

- A B D A L L A I S S A A B D A L L A -

P.O BOX 383942, 80100 MOMBASA, KENYA • issaabdallah99@yahoo.com • +254110026991 | +254112805513

Successful operations manager with 20 + years of experience in retail and security industries both in Kenya and middle east countries. Implement efficient and effective cost control measures to ensure operations remain within the company's targets.

PROFESSIONAL EXPERIENCE

Shipping oiler • Five major shipping companies

2016-2019

F 18000 SEAFARERS SEA SERVICE

RECORD OF SEA SERVICES						ONBOARD ROTATION CYCLE			
COMPANY NAME/VESSEL OWNER	VESSEL NAME	GRT / DWT	BHP	TYPE	NAME OF ENG	RANK	FROM	TO	NO. OF DAY
INTERMARINE COMPANY	BIG ORANGE	1524		AHTS		OILER	6-May-19	15-Dec-19	223
ST VINCENT AND GRENADINES	VM LEADERL	1871		AHTS		OILER	5-Aug-18	27-Mar-19	234
GOLDEN BRIDGE COMPANY	DOLPHIN PRINCESS	741		TUG		OILER	26-Nov-17	7-Jun-18	193
COMARCO COMPANY	COMARCO SWIFT	391		TUG		OILER	14-Dec-16	30-Aug-17	259
ALPHA LOGISTICS COMPANY	MV SOLSTAR	352		TUG		OILER	1-Mar-16	20-Oct-16	233
TOTAL NO. OF SEA SERVICES									1142

Delfy Security Operations Manager, Mombasa • Security Operations Manager

11/2021 - Present

- ▶ Responsible for the day-to-day operation of Security within the Centre AND act as a link between facility management and All Projects Client
- ▶ First point of contact for the Security team and deal with day-to-day matters such as dress code, discipline, and conduct are met and adhered to
- ▶ Deployment planning and execution for all location assignments in addition to new upcoming assignments
- ▶ Regular follow up with Area operation supervisors on implementing required SOPs
- ▶ Preparing monthly salary estimation/advance and accounts related issues, following up on all NSSF/NHIF payment process
- ▶ Assist all Directors on day-to-day security follow up issues with clients and resolves on time
- ▶ Ensure assignment instructions are always adhered to by security staff in all respective assignment and incase security incidents, ensuring all issues are handled effectively and efficiently with concerned clients
- ▶ Ensuring that proper communication is conveyed and acknowledged during security handover and change of shifts for smooth operation.
- ▶ Custodian of security records and logs and ensuring safe keeping of all documents

Teyseer Security Supervisor, Doha - Qatar • CCTV Security Supervisor

2020

- ▶ Responsible for the day-to-day operation of Security within the Centre AND acted as a link between facility management and DHFC/SO security department
- ▶ Facilitated continuous training to the security team and ensured all new security officers are fully trained and inducted to the site procedures and policies including CCTV, access control systems, deliveries, fire alarms and intruder alarms and repots to criminal investigation department all review outcome for any ingoing police/Traffic or CID cases
- ▶ Developed teamwork within the workforce, ensuring high morale through effective motivational methods.

- ▶ Assisted in the review of Security Officers performance and development.
- ▶ Assisted in various HR processes such as recruitment, staff development, performance review among others
- ▶ Liaised with clients as and when required and reported to DHFC/SO with a summarized report where necessary
- ▶ Ensured Assignment Instructions are always adhered to by security.
- ▶ Ensuring security records and logs are being kept up to date and reports all to project manager

Hitam Catering Restaurant, Muscat - Oman • Catering Manager and Reservation Supervisor

02/2013 - 12/2016

- ▶ Managed all catering planning and execution
- ▶ Managed all Food & Beverage team on training and weekly duty roster scheduling
- ▶ Supervised catering team and handled customer complaints in a professional manner
- ▶ Ensured all security guards are at specified assignments, well dressed and fully equipped.
- ▶ Managed all tenders from vendors and projects for the company.
- ▶ Ensured good standards were upheld by waiters at work to avoid any guest complaint
- ▶ Performed various tasks such as local purchase & handling all suppliers inside restaurants and catering department
- ▶ Managed all weekly sales report and monthly progress meeting minutes
- ▶ Sourced for new customers for the restaurant from schools/universities and other companies for catering department

Al-Assyria Trading Company, Damam – Saudi Arabia • Regional Merchandizing Manager

02/2004 - 12/2013

- ▶ Developed an annual merchandizing plan to ensure effective and efficient operation and implemented visual merchandising techniques that supported and boosted sales.
- ▶ Set clear, comprehensive, and motivational team performance management system which was implemented across the company
- ▶ Identified markets opportunities with clear knowledge of the products lines, marketing strategy and successes of competitors
- ▶ Regular reporting on achievements and opportunities to management
- ▶ Developed and maintained an excellent relationship with customers and other key stakeholders
- ▶ Oversaw merchandising activities and ensured that retail outlets had adequate supply of products to meet trade demands
- ▶ Ensured company employees had a clear job description, signed KPI'S & annual evaluation conducted
- ▶ Monitored staff welfare and facilitated complaints resolution, managed, investigated and reviewed incidents reported.
- ▶ Reviewed the team structures and ensured that it continuously evolved with the business needs
- ▶ Set Development plans for the team & executed them
- ▶ Assisted Directors in Developing strategic plan to improve efficiency, implementation of organization's strategy and provided excursion feedback on the same.

Jawed Fashion Division, Qatar and Abu Dhabi UAE • Senior Logistics Officer

11/2004 - 01/2007

- ▶ Coached others to drive sales & deliver excellent customer services in show rooms
- ▶ Maintained in-store standards of brands layout (Foot lockers)
- ▶ Good stock management both in show room & warehouse
- ▶ Used selling techniques to increase average transactions
- ▶ Supervision of subordinates & handling of customer complaints in a professional manner
- ▶ Ensured good quality of work & able to perform multi tasks such as logistics from local purchase & suppliers
- ▶ Maximizing sales & demonstrated commercial and creative flair for brand merchandize

EDUCATION

Diploma in I.M.I.S (Computer Information Systems) • High-Grade Computer Institute
2002

Diploma and Certificate in Medical Technology (Medical Technologist) • Mombasa Polytechnic
2001-2002

Kenya Certificate of Secondary Education (KCSE) • Serani Secondary School
1996-1999

CERTIFICATION

Essential Management Skills for new managers • Certificate from IIR Middle East

TRAINING/SEMINARS

March 2023	Bandari Maritime Academy Certificate of Proficiency in Security Awareness Training for Seafarers Certificate of Proficiency in Basic Safety Training for Seafarers
June 2019	Tanzania Shipping Agencies Corporation Certificate of Proficiency in Survival Craft and Rescue Boats Certificate of Proficiency in Rating Forming Part of an Engineering Watch Certificate in Advanced Firefighting
10 – 14 June 2019	Dar-es-Salaam Maritime Institute Certificate of Training in Hydrogen Sulphide Safety
12 – 20 April 2011	Retail Track international (UK) Professional Merchandising Manager Training Engr. Philips & Mr. Brian

Nov 24 - Dec 25, 2005

Jawad Fashion Training Division (Qatar)

Logistic & Sales Procedures

GM-Ms, Louise Forrester

July 5, 2005- Aug 5,2005

Sadhan international Amusements (Saudi Riyadh)

ASL Safety Procedure Training Seminar (ASL International UAE)

Engr. Dominic



THE UNITED REPUBLIC OF TANZANIA
MINISTRY OF WORKS, TRANSPORT
AND COMMUNICATION
TANZANIA SHIPPING AGENCIES CORPORATION
TABAC



RFPEW

No.06675

This is to certify that **MR. ABDALLA ISSA ABDALLA**

Date of birth **20.11.1979** Place of birth **MOMBASA KENYA**

Has successfully completed an approved (**RATING FORMING PART OF A ENGINEERING WATCH**) course. This Certificate has been issued under Regulation A-III/4 of the International Convention on Standards of Training, Certification and Watchkeeping for Seafarers (STCW) 1978 as amended (2010)

Issued on **28.06.2019**

Signature of the Holder



IROGA NASHON IROGA

Name and Signature of duly authorised Officer

DAR-ES SALAAM MARITIME INSTITUTE (DMI)

Dar es Salaam Maritime Institute (DMI)
P.O. Box 6227
Dar es Salaam
Tanzania



Tel 255 22 213 3645
Fax 255 22 2112600
Email dmi83@hotmail.com
website www.dmi.ac.tz

Registered Government Training Institute

Accredited by the Surface and Marine Transport Regulatory Authority

Student Number ...DMI/H25/019/76/091.....

This is to Certify that



ABDALLA ISSA ABDALLA


Holder of passport No Ak0401031, Has successfully
completed a training course for

HYDROGEN SULPHIDE SAFETY

This course covers the following topics.

- Introduction, Hazards & Characteristics
- Method of Detecting (Old & New) precautions (location safety) & protection
- (a) Morden of Detective (Old & New) precautions (location safety) & protection
- Contingency Plans
- Response, Procedure, Procedure form, (Employers & Workers).

From **10/06/2019** to **14/06/2019**


Signature of the course
coordinator

15th Jun 2019
Date of Issue


Signature of the Candidate

14th Jun 2022
Expiry Date





No.06950

PSCRB



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MINISTRY OF WORKS, TRANSPORT
AND COMMUNICATION
TANZANIA SHIPPING AGENCIES CORPORATION
TASAC



This is to certify that **MR. ABDALLA ISSA ABDALLA**

Date of birth **20.11.1979** Place of birth **MOMBASA KENYA**

Has successfully completed an approved **PROFICIENCY IN SURVIVAL CRAFT AND RESCUE BOATS** course. This Certificate has been issued under Regulation VI/2-1 of the International Convention on Standards of Training, Certification and Watchkeeping for Seafarers (STCW) 1978 as amended (2010)

Issued on **28.06.2019** Valid Until **27.06.2024**

Signature of the Holder



IROGA N...

Name and Signature of duly authorised Officer



THE UNITED REPUBLIC OF TANZANIA
MINISTRY OF WORKS, TRANSPORT
AND COMMUNICATION
TANZANIA SHIPPING AGENCIES CORPORATION
TASAC



No.00654

AFF

This is to certify that..... **MR. ABDALLA ISSA ABDALLA**

Date of birth..... **20.11.1979** Place of birth..... **MOMBASA KENYA**

Has successfully completed an approved **ADVANCED FIRE FIGHTING** course. This Certificate has been issued under Regulation VI/3 code A-VI/3 of the International Convention on Standards of Training, Certification and Watchkeeping for Seafarers (STCW) 1978 as amended (2010)

Issued on..... **28.06.2019** Valid Until..... **27.06.2024**

Signature of the Holder



IROGA NASHON IROGA

Name and Signature of duly authorized Officer

PERSONAL DETAILS



Surname:	ABDALLA		
Other name(s):	ABDALLA ISSA		
Nationality:	KENYAN	Place of Birth(Country):	MOMBASA
Date of Birth:	20 NOVEMBER 1979		
Height (Mtrs):	1.68	Gender:	MALE
ID/Passport no:	AK0401031	CDC No:	7451
Next of Kin:	Name:	ISSA ABDALLA	
	Relationship:	FATHER	
Address/ Contact details:	0725881853		
Date of Issue:	06 MARCH 2023		
Date of Expiry:	05 MARCH 2028		
Signature of holder:			

Issued by Kenya Maritime Authority

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CDC No.
0007451



0007451

Republic of Kenya

**SEAFARER'S CONTINUOUS DISCHARGE
CERTIFICATE (CDC)
AND
RECORD BOOK**

CDC No. 0007451

(Issued in accordance with the
Merchant Shipping Act, *Cap. 389*)

NATIONAL POLICE SERVICE



DIRECTORATE OF CRIMINAL INVESTIGATIONS

DIRECTORATE OF CRIMINAL INVESTIGATIONS HEADQUARTERS

P.O.Box 30036-00100 GPO
NAIROBI, KENYARef. No. **PCC-YLT9R60A**Date: **26 October 2023****POLICE CLEARANCE CERTIFICATE***I hereby certify that the fingerprints recorded from***ABDALLA ISSA ABDALLA**

*holder of ID No. **21816732** have been searched in Criminal Records Office's database with/without previous record. The validity of the information on this certificate is as of the date of issue.*

REMARKS IN CASE OF PREVIOUS RECORD**OFFENCE(S): NIL****RESULTS OF TRIAL: NIL****DATE: NIL*****This Certificate has been issued without any alteration or any erasure***
(W.N KIRAI)***For: Director, Directorate of Criminal Investigations***
(P.T.O)

NOTE: This is a computer generated certificate, to verify the authenticity of this document,
use the link <https://dci.ecitizen.go.ke/verify>,
send DCI to 21546 Then Dial *512# and select "Police Clearance"

No. 0013539



REPUBLIC OF KENYA

MERCHANT SHIPPING ACT (CAP 389)
Merchant Shipping (Training and Certification) Regulations 2016

Certificate of Proficiency

SECURITY AWARENESS TRAINING FOR SEAFARERS

The Government of the Republic of Kenya certifies that;

Name ABDALLA ISSA ABDALLA
Passport/ Id. No. AK0401031
Country of Birth KENYA
Date of Birth 20 NOVEMBER 1979
Signature of holder



Has been found duly qualified in accordance with the provisions of

Regulation VI/6 para. 1

Of the International Convention on Standards of Training, Certification and Watch keeping for Seafarers, 1978, as amended and has also met the criteria applicable to the issue of this certificate.

Date of issue: 16 MARCH 2023

Signature:

Name Fredrick Luke Samba

Certificate No: SAT 5852

Head of Seafarers' Training, Examination and Certification

This certificate must be kept available in its original form on board the ship on which the holder is serving in accordance with Regulation 1/2 paragraph 11 of STCW, 1978 as amended.

Any person other than the holder who may come into possession of this document is kindly requested to send it to Kenya Maritime Authority, P.O Box 95076-80104 Mombasa, Kenya. The authenticity of this document may be verified at the website address: www.kma.go.ke or by making an inquiry to the above address.

No. 0013538



REPUBLIC OF KENYA

MERCHANT SHIPPING ACT (CAP 389)

Merchant Shipping (Training and Certification) Regulations 2016

Certificate of Proficiency

BASIC SAFETY TRAINING FOR SEAFARERS

The Government of the Republic of Kenya certifies that,

Name	ABDALLA ISSA ABDALLA
Passport/ Id. No	AK0401031
Country of Birth	KENYA
Date of Birth	20 NOVEMBER 1979
Signature of holder	



has been found duly qualified in

Training	STCW Code	Date of Expiry
Personal Survival Techniques	Table A-VI/1-1	1 March 2028
Fire Prevention and Fire Fighting	Table A-VI/1-2	1 March 2028
Elementary First Aid	Table A-VI/1-3	N/A
Personal Safety and Social Responsibility	Table A-VI/1-4	N/A

conducted in accordance with the provisions of **Regulation VI/1** of the International Convention on Standards of Training, Certification and Watch keeping for Seafarers, 1978, as amended and has also met the criteria applicable to the issue of this certificate.

Date of issue: 16 MARCH 2023

Signature: 
Name: Fredrick Luke Samba



Certificate No: BST 5666

Head of Seafarers' Training, Examination and Certification

This certificate must be kept available in its original form on board the ship on which the holder is serving in accordance with Regulation I/2 paragraph 11 of STCW, 1978 as amended.

Any person other than the holder who may come into possession of this document is kindly requested to send it to Kenya Maritime Authority, P.O. Box 95076-80104 Mombasa, Kenya. The authenticity of this document may be verified at the website address: www.kma.go.ke or by making an inquiry to the above address