

CURRICULUM VITAE

Muhammad Usman

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Location: Pakistan

Professional Summary

Motivated and enthusiastic freelance professional with a passion for dropshipping and e-commerce. Skilled in customer engagement, order management, and product sourcing. Eager to grow into a professional dropshipper by delivering excellent service and leveraging digital platforms effectively.

Work Experience

Freelancer - Dropshipping

- Managed product listings and order fulfillment through various online platforms.
- Handled customer communication, inquiries, and conflict resolution.
- Conducted market research to identify trending products and competitive pricing.
- Built relationships with suppliers to ensure product quality and timely delivery.

Education

Intermediate (FSc)

Punjab College Quaid Campus, Rawalpindi

Expected Graduation: 2025

Skills

- Dropshipping Operations
- Customer Service & Communication

- Product Research
- Order Fulfillment
- Basic E-commerce Tools

Languages

- English - Proficient
- Urdu - Native